

ONLINE COMPLAINTS FORM

Product name and product type (i.e. Scandinavia, sofa)

Order number (required)

Batch number (not required)

you will normally find the batch number underneath the product

Name

Address

Postcode/Town

Country

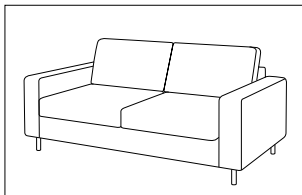
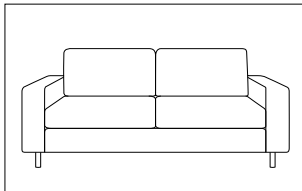
Telephone number

Email

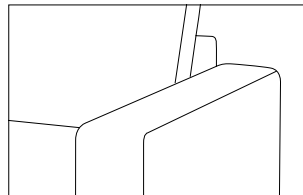
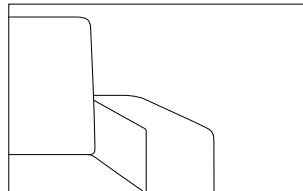
Description of the problem

ATTACH CLOSE-UP AND OVERVIEW PHOTOS OF THE PRODUCT IN THE EMAIL

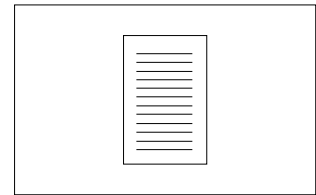
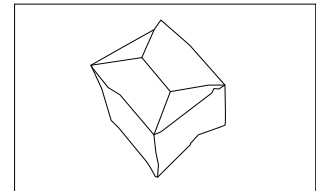
Take two photos of the entire product.



Take 2 photos of the defect close up. Place a measuring tape and/or pen to indicate where you think the defect is.



Transport damage. Take a photo of the packaging and the white label on the outside of the box.



WE' RE HERE TO HELP

Bolia customer service: Opening hours Monday - Friday 9-21 (GMT+1)

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